



FAQ

1 - Change the cartridge/knob

MI4





MI1





MIDR55



MID2















2 - Cleaning products that can be used without damaging the mixer's finishing



- only use products with a neutral pH value specifically supplied for this type of use;
- never use cleaning materials containing hydrochloric acid, formic acid, chlorine bleach or acetic acid, as they cause considerable damage;
- acid phosphorus detergents can be applied only under certain conditions;
- mixing of different detergents is generally not permitted;
- never use cleaning materials or equipment with an abrasive effect, such as inappropriate cleaning powders, sponges or microfibre cloths;
- the instructions of the detergent manufacturers must be followed carefully;
- cleaning must be carried out with a specific dose of detergent, for an appropriate limited time, related to the objects and adapted to the needs;
- scale must be removed by regular cleaning;
- when using spray cleaners, spray the cleaning solution onto a soft cloth or sponge, never directly onto the products,
- as the spray may enter openings and gaps in the product and cause damage;
- after cleaning, rinse thoroughly with clean water to remove any residual detergent;
- the use of steam cleaners is not permitted. High temperatures can damage the products.

3 - Is there a leak in the mixer?

SOLUTION:

Check whether the leak is at the base of the part (SOLUTION A) or under the lever (SOLUTION B)

SOLUTION A:

Replacement of hoses:





SOLUTION B:

Replacing the cartridge (SEE POINT 1)

4 - Change the aerator or pull-out spray

Our mixers do not require any particular maintenance, except for periodic cleaning of the aerator, which collects debris and scale on the internal screen, causing a gradual loss of flow over time. To clean the aerator screen, proceed as follows: unscrew the aerator by turning it counter-clockwise. Remove impurities from the filter screen by using running water and/or soaking it in vinegar to dissolve scale (do not immerse chrome-plated or finished parts). Reassemble, checking that the seal is correctly positioned.



REPLACEMENT OF STANDARD AERATOR:





REPLACEMENT OF COIN SLOT AERATOR:





REPLACEMENT OF PULL-OUT SPRAY HEAD:















MID5

MIDR55

MIDR7

MID2

MID1SS

MID1

MID1SS





5 - Water flow is reduced even when the lever is fully open Check that there is no dirt inside the

aerator filter. Remove the aerator and proceed with cleaning (SEE POINT 4)

6 - Lever is hard during opening/closing

A possible build-up of scale blocks the movement. You need to change the cartridge (SEE POINT 1)