



FQ60BDF S64STR2P FQ60X2PE1  
FQ60XDF FQ60XF FQ60X2PEAI  
FQ60XDAIF N64EU2 FQ60N2PE1  
FQ60NDF FQ60B2PE1  
FQ60XP1

en	Instruction Manual
it	Manuale di istruzioni
pt	Manual de Instruções
nl	Gebruiksaanwijzing
fr	Notice d'Utilisation
sv	Bruksanvisning
de	Bedienungsanleitung
da	Brugsvejledning
fin	Käyttöohje
no	Bruksanvisning
ar	دليل المستخدم
pl	Instrukcja użytkowania



## Please read this manual before using the product!

Dear Customer,

We'd like you to make the best use of our product, which has been manufactured in modern facilities with care and meticulous quality controls.

Thus, we advise you to read the entire user manual before you use the product. In case the product changes hands, do not forget to hand the guide to its new owner along with the product.

### This guide will help you use the product quickly and safely.

- Please read the user guide carefully before installing and operating the product.
- Always observe the applicable safety instructions.
- Keep the user guide within easy reach for future use.
- Please read any other documents provided with the product.

Keep in mind that this user guide may apply to several product models. The guide clearly indicates any variations of different models.

	Important information and useful tips.
	Risk of life and property.
	Risk of electric shock.
	The product's packaging is made of recyclable materials, in accordance with the National Environment Legislation.

 <b>INFORMATION</b>	
 <b>ENERGY</b> 	. The model information as stored in the product data base can be reached by entering following website and searching for your model identifier (*) found on energy label.  <a href="https://eprel.ec.europa.eu/">https://eprel.ec.europa.eu/</a>
SUPPLIER'S NAME      MODEL IDENTIFIER → (*)  	

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## 1. Safety and environment instructions

This section provides the safety instructions necessary to prevent the risk of injury and material damage. Failure to observe these instructions will invalidate all types of product warranty.

### Intended use

	<b>WARNING:</b> Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
	<b>WARNING:</b> Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
	<b>WARNING:</b> Do not damage the refrigerant circuit.
	<b>WARNING:</b> Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

This appliance is intended to be used in household and similar applications such as

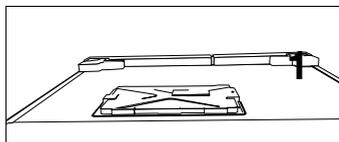
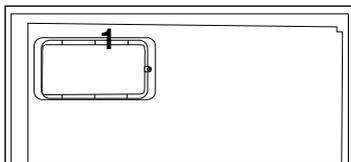
- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

### 1.1. General safety

- This product should not be used by persons with physical, sensory and

mental disabilities, without sufficient knowledge and experience or by children. The device can only be used by such persons under supervision and instruction of a person responsible for their safety. Children should not be allowed to play with this device.

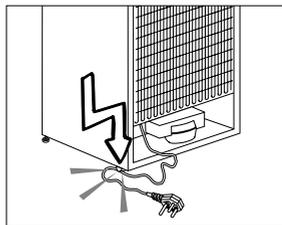
- In case of malfunction, unplug the device.
- After unplugging, wait at least 5 minutes before plugging in again.
- Unplug the product when not in use.
- Do not touch the plug with wet hands! Do not pull the cable to plug off, always hold the plug.
- Do not plug in the refrigerator if the socket is loose.
- Unplug the product during installation, maintenance, cleaning and repair.
- If the product will not be used for a while, unplug the product and remove any food inside.
- Do not use the product when the compartment with circuit cards located on the upper back part of the product (electrical card box cover) (1) is open.



- Do not use steam or steamed cleaning materials for cleaning the refrigerator and melting the ice inside. Steam may contact the electrified areas and cause short circuit or electric shock!

## Important instructions regarding safety and environment

- Do not wash the product by spraying or pouring water on it! Danger of electric shock!
- In case of malfunction, do not use the product, as it may cause electric shock. Contact the authorised service before doing anything.
- Plug the product into an earthed socket. Earthing must be done by a qualified electrician.
- If the product has LED type lighting, contact the authorised service for replacing or in case of any problem.
- Do not touch frozen food with wet hands! It may adhere to your hands!
- Do not place liquids in bottles and cans into the freezer compartment. They may explode.
- Place liquids in upright position after tightly closing the lid.
- Do not spray flammable substances near the product, as it may burn or explode.
- Do not keep flammable materials and products with flammable gas (sprays, etc.) in the refrigerator.
- Do not place containers holding liquids on top of the product. Splashing water on an electrified part may cause electric shock and risk of fire.
- Exposing the product to rain, snow, sunlight and wind will cause electrical danger. When relocating the product, do not pull by holding the door handle. The handle may come off.
- Take care to avoid trapping any part of your hands or body in any of the moving parts inside the product.
- Do not step or lean on the door, drawers and similar parts of the refrigerator. This will cause the product to fall down and cause damage to the parts.
- Take care not to trap the power cable.



### 1.1.1 HC warning

If the product comprises a cooling system using R600a gas, take care to avoid damaging the cooling system and its pipe while using and moving the product. This gas is flammable. If the cooling system is damaged, keep the product away from sources of fire and ventilate the room immediately.



The label on the inner left side indicates the type of gas used in the product.

### 1.1.2 For models with water dispenser

- Pressure for cold water inlet shall be maximum 90 psi (620 kPa). If your water pressure exceeds 80 psi (550 kPa), use a pressure limiting valve in your mains system. If you do not know how to check your water pressure, ask for the help of a professional plumber.
- If there is risk of water hammer effect in your installation, always use a water hammer prevention equipment in your installation. Consult Professional plumbers if you are not sure that there is no water hammer effect in your installation.
- Do not install on the hot water inlet. Take precautions against of the risk of freezing of the hoses. Water temperature operating interval shall be 33°F (0.6°C) minimum and 100°F (38°C) maximum.
- Use drinking water only.

## Important instructions regarding safety and environment

### 1.2. Intended use

- This product is designed for home use. It is not intended for commercial use.
- The product should be used to store food and beverages only.
- Do not keep sensitive products requiring controlled temperatures (vaccines, heat sensitive medication, medical supplies, etc.) in the refrigerator.
- The manufacturer assumes no responsibility for any damage due to misuse or mishandling.
- Original spare parts will be provided for 10 years, following the product purchasing date.

### 1.3. Child safety

- Keep packaging materials out of children's reach.
- Do not allow the children to play with the product.
- If the product's door comprises a lock, keep the key out of children's reach.

### 1.4. Compliance with WEEE Directive and Disposing of the Waste Product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).



This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

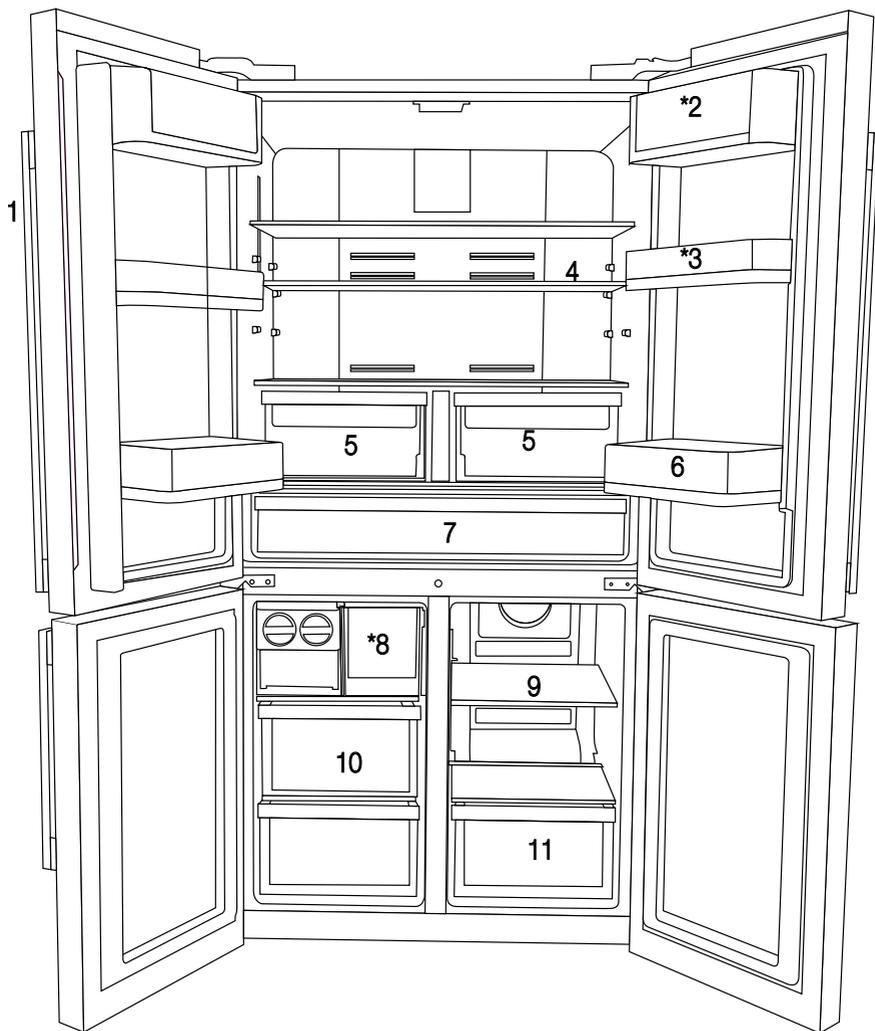
### 1.5. Compliance with RoHS Directive

- This product complies with EU WEEE Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

### 1.6. Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

## 2 Your Refrigerator

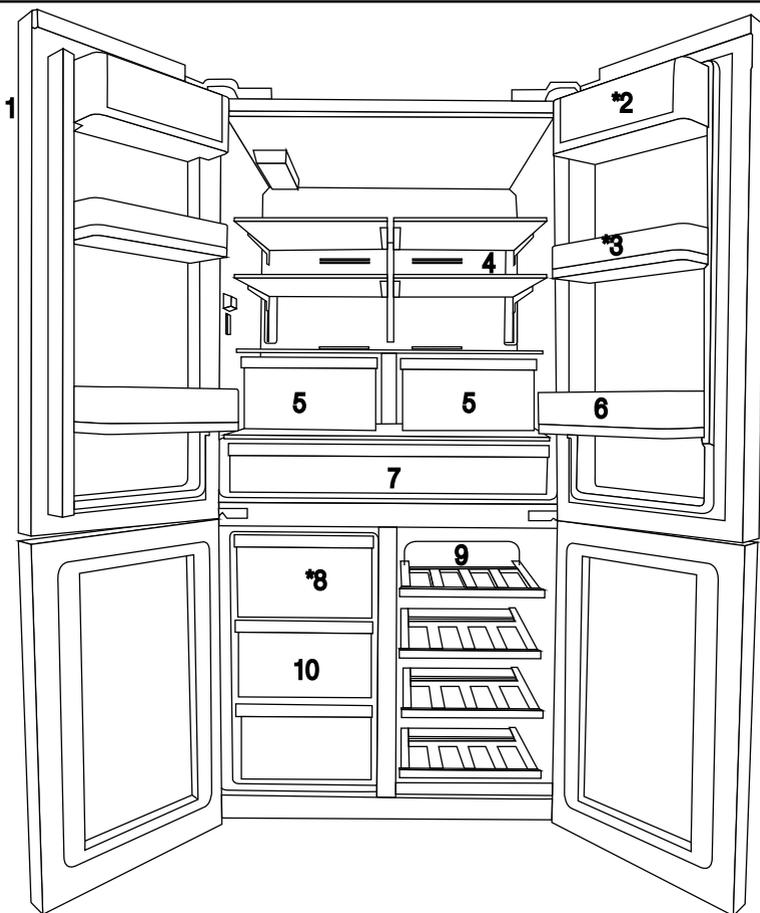


- 1- Control and indicator panel
  - 2- Butter & Cheese section
  - 3- 70 mm moving door shelf
  - 4- Fridge compartment glass shelf
  - 5- Fridge compartment crisper
  - 6- Gallon door shelf
  - 7- Chiller compartment
  - 8- Icebox drawer
  - 9- Multizone compartment glass shelf/cooler
  - 10- Freezer compartment drawers
  - 11- Multizone Compartment's drawer
- \* OPTIONAL



Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

## 2 Your Refrigerator



- 1- Control and indicator panel
- 2- Butter & Cheese section
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## 3 Installation

### 3.1 Appropriate location for installation

Contact an Authorized Service for the installation of the product. In order to prepare the product for use, refer the information in the user manual and ensure that electrical installation and water installation are appropriate. If not, call a qualified electrician and technician to have any necessary arrangements carried out.



**WARNING:** Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorized persons.



**WARNING:** Product must not be plugged in during installation. Otherwise, there is the risk of death or serious injury!



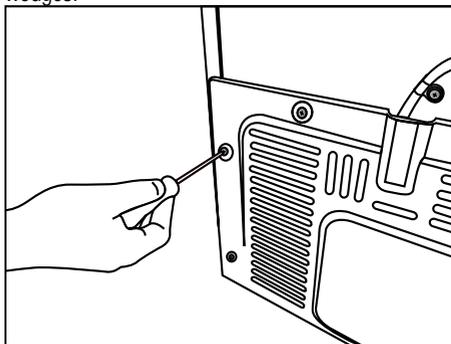
**WARNING:** : If the door clearance of the room where the product shall be placed is so tight to prevent passing of the product, remove the door of the room and pass the product through the door by turning it to its side; if this does not work, contact the authorized service.

- Place the product on a level floor surface to prevent jolts.
- Install the product at least 30 cm away from heat sources such as hobs, heater cores and stoves and at least 5 cm away from electrical ovens.
- Product must not be subjected to direct sun light and kept in humid places.
- Appropriate air ventilation must be provided around your product in order to achieve an efficient operation. If the product is to be placed in a recess in the wall, pay attention to leave at least 5 cm distance with the ceiling and side walls.
- Do not install the product in places where the temperature falls below  $-5^{\circ}\text{C}$ .

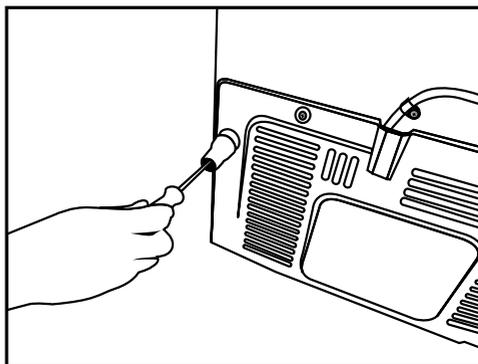
### 3.2 Installing the plastic wedges

Plastic wedges supplied with the product are used to create the distance for the air circulation between the product and the rear wall.

1. To install the wedges, remove the screws on the product and use the screws supplied together with the wedges.



2. Insert the 2 plastic wedges onto the rear ventilation cover as illustrated in the figure.

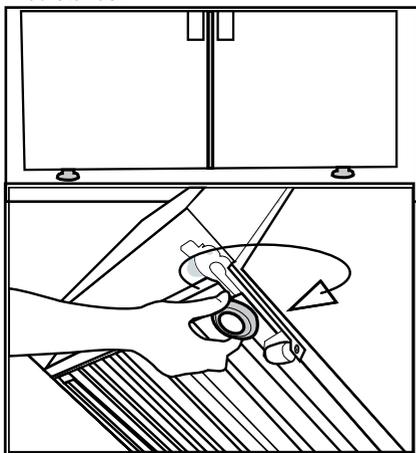


## Installation

### 3.3 \*Adjusting the feet

If the product stands unbalanced after installation, adjust the feet on the front by rotating them to the right or left.

\*If your product does not have a wine compartment or is not a glass door, your product does not have adjustable stands, the product has fixed stands.



To adjust the doors vertically,

Loosen the fixing nut located at the bottom.

Rotate the adjusting nut according to the position of the door (clockwise/counter-clockwise).

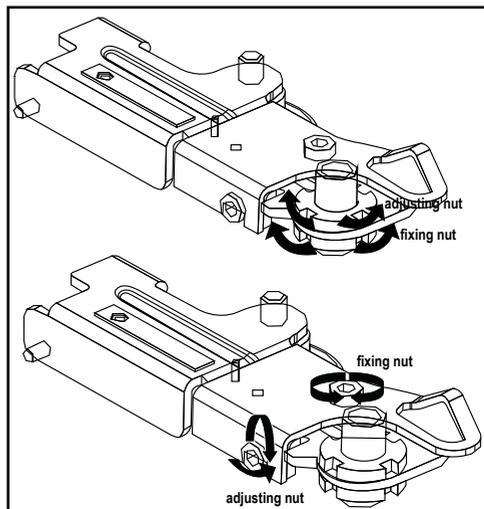
Tighten the fixing nut in order to fix the position.

To adjust the doors horizontally,

Loosen the fixing nut located at the top.

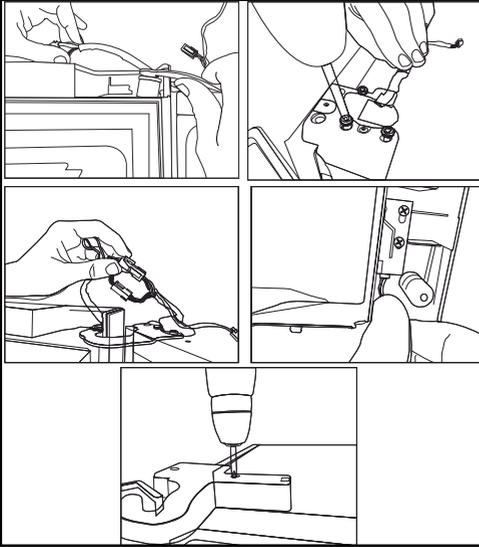
Rotate the side adjusting nut according to the position of the door (clockwise/counter-clockwise).

Tighten the fixing nut which is at the top in order to fix the position.



## Installation

- Upper hinge group is fixed with 3 screws.
- The hinge cover is attached after the sockets are installed.
- Then the hinge cover is fixed with two screws.



## 3.4 Electric connection



**WARNING:** Do not make connections via extension cables or multi-plugs.



**WARNING:** Damaged power cable must be replaced by the Authorized Service Agent.



If two coolers are to be installed side by side, there should be at least 4 cm distance between them.

- Our company shall not be liable for any damages that will arise when the product is used without grounding and electrical connection in accordance with the national regulations.
- Power cable plug must be within easy reach after installation.
- Do not use extension cords or cordless multiple outlets between your product and the wall outlet.

## 4 Preparation

### 4.1 Things to be done for saving energy



Connecting your refrigerator to systems that save energy is dangerous as they may cause damage on the product.

- For a freestanding appliance; 'this refrigerating appliance is not intended to be used as a built-in appliance.
- Do not leave the doors of your refrigerator open for a long time.
- Do not put hot food or drinks in your refrigerator.
- Do not overload the refrigerator. Cooling capacity will fall when the air circulation in the refrigerator is hindered.
- Do not place the refrigerator in places subject to direct sunlight. Install the product at least 30 cm away from heat sources such as hobs, ovens, heater units and stoves and at least 5 cm away from electrical ovens.
- Pay attention to store your food in refrigerator in closed containers.
- Since hot and humid air will not directly penetrate into your product when the doors are not opened, your product will optimize itself in conditions sufficient to protect your food. Functions and components such as compressor, fan, heater, defrost, lighting, display and so on will operate according to the needs to consume minimum energy under these circumstances.
- To be able store maximum food in the freezer compartment of your refrigerator, the upper drawer has to be removed and placed on top of glass shelf. Power consumption stated for your refrigerator has been determined after removing the icematic and the upper drawers as to allow maximum loading. It is strongly recommended to use the lower drawers in the freezer and the multizone compartment while loading.
- Airflow should not be blocked by placing foods in front of the freezer and the multizone compartment fans. Foods should be loaded by leaving minimum 5 cm space in front of the protective fan grid.

- Thawing the frozen foods in the fridge compartment both saves energy and reserves the quality of the foods.



Temperature of the room where your refrigerator is located should at least be 10°C /50°F. Operating your refrigerator under cooler conditions is not recommended with regard to its efficiency.



Inside of your refrigerator must be cleaned thoroughly.

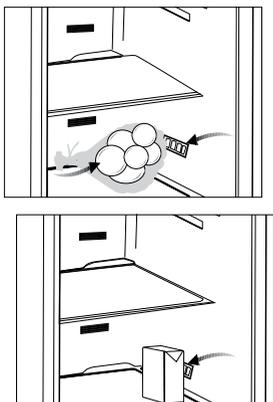


If two coolers are to be installed side by side, there should be at least 4 cm distance between them.

### 4.2 Recommendations about the fresh food compartment

- Make sure that the food does not touch the temperature sensor in fresh food compartment. To allow the fresh food compartment to keep its ideal storage temperature, the sensor must not be hindered by food.
- Do not place hot foods or beverages inside the product.

## Preparation



### 4.3 Initial use

Before using the product, make sure that all preparations have been made in accordance with the instructions given in the "Important instructions regarding safety and environment" and "Installation" chapters.

- Clean the interior of the refrigerator as recommended in the "Maintenance and cleaning" section. Before you start the refrigerator, make sure that the interior is dry.
- Plug the refrigerator in a grounded socket. The interior illumination is lit when the door of the refrigerator is opened.
- Operate the refrigerator for 6 hours without placing any food in it and do not open its door unless it is necessary.



You will hear a noise when the compressor starts up. The liquids and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running and this is quite normal.

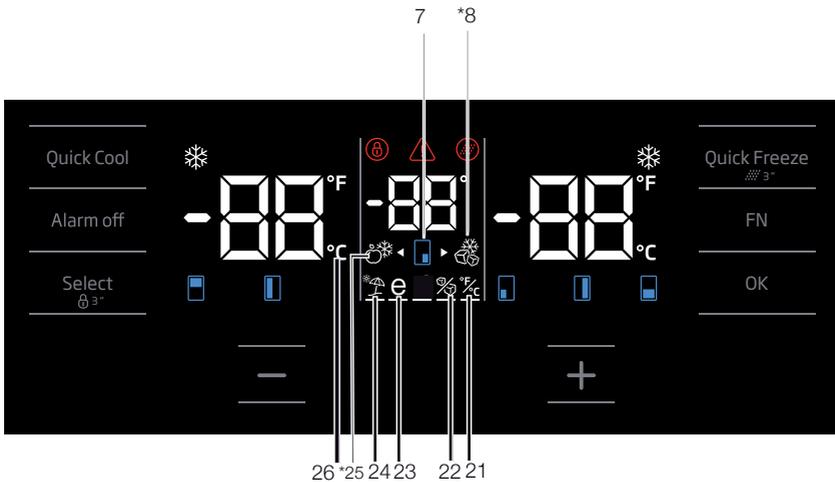
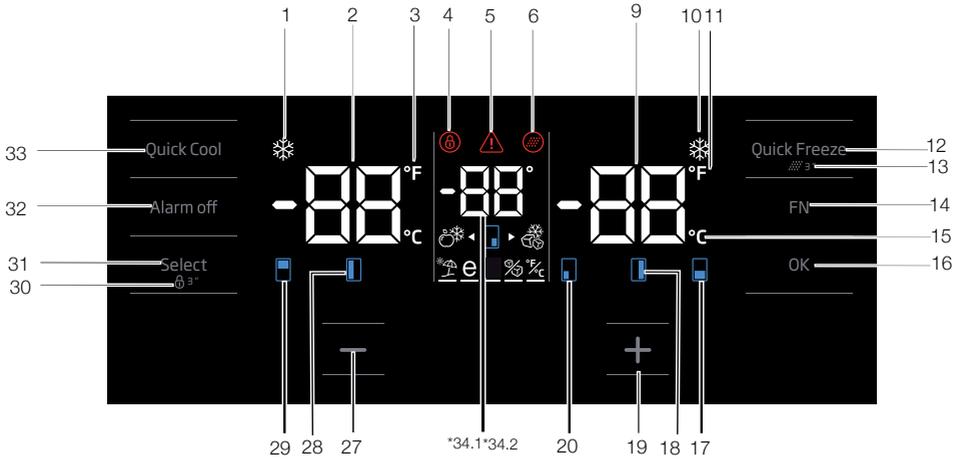


Front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

## 5 Operating the product

### 5.1 Indicator panel

Touch-controlled indicator panel allows you to set the temperature and control the other functions related to the refrigerator without opening the door of the product. Just press the relevant buttons for function settings.



Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

## Operating the product

### 1. Quick cooling function indicator

It turns on when the quick fridge function is activated.

### 2. Fridge compartment temperature indicator

Temperature of the fridge compartment is shown; it can be set to 8,7,6,5,4,3,2,1.

### 3. Fahrenheit indicator

It is a Fahrenheit indicator. When the Fahrenheit indication is activated, the temperature set values are shown in Fahrenheit and the relevant icon turns on.

### 4. Key lock

Press key lock button simultaneously for 3 seconds. Key lock symbol will light up and key lock mode will be activated. Buttons will not function if the Key lock mode is active. Press key lock button simultaneously for 3 seconds again. Key lock symbol will turn off and the key lock mode will be exited.

Press the key lock button if you want to prevent changing of the temperature setting of the refrigerator.

### 5. Power failure/High temperature / error warning

This indicator illuminates during power failure, high temperature failures and error warnings. During long-term power failures, the highest temperature value that the freezer compartment reaches will blink on the digital display. After checking the food located in the freezer compartment, press the alarm off button to clear the warning.

Please refer to "solutions recommended for troubleshooting" section on your manual if you observe that this indicator is illuminated.

### 6. Filter reset icon

This icon turns on when the filter needs to be reset.

### 7. Temperature change cabin icon

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### 8. Joker freezer icon

Hover over the Joker freezer icon using the FN button; the icon will start to flash. When you press the OK key, joker cabin freezer icon turn on and operates as a freezer.

### 9. Freezer compartment temperature indicator

Temperature of the fridge compartment is shown; it can be set to -18, -19, -20, -21, -22, -23, -24.

### 10. Quick freeze function indicator

It turns on when the quick freeze function is activated.

### 11. Fahrenheit indicator

It is a Fahrenheit indicator. When the Fahrenheit indication is activated, the temperature set values are shown in Fahrenheit and the relevant icon turns on.

### 12. Quick freeze function button

Press this button to activate or deactivate the quick freeze function. When you activate the function, the freezer compartment will be cooled to a temperature lower than the set value.



Use the quick freeze function when you want to quickly freeze the food placed in freezer compartment. If you want to freeze large amounts of fresh food, activate this function before putting the food into the product.



If you do not cancel it, Quick Freeze will cancel itself automatically after 4 hours at the most or when the fridge compartment reaches to the required temperature.



This function is not recalled when power restores after a power failure.

### 13. Filter reset

The filter is reset when the quick freeze button is pressed for 3 seconds. Filter reset icon goes off.

## Operating the product

### 14. FN button

Using this key, you can switch between the functions that you want to select. Upon pressing this key, the icon, whose function is required to be activated or deactivated, and this icon's indicator starts flashing. The FN button gets deactivated if not pressed for 20 seconds. You need to press this button to change the functions again.

### 15. Celsius indicator

It is a Celsius indicator. When the Celsius indication is activated, the temperature set values are shown in Celsius and the relevant icon turns on.

### 16. OK button

After navigating the functions using the FN button, when the function is cancelled via the OK button, the relevant icon and the indicator flashes. When the function is activated, it remains on. The indicator continues to flash in order to show the icon it is on.

### 17. Temperature change cabin icon

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### 18. Temperature change cabin icon

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### 19. Set increasing button

Select the relevant cabin with the select button; the cabin icon representing the relevant cabin will start to flash. If you press the set increasing button during this process, the set value gets increased. If you keep pressing it in a loop, the set value returns to the beginning.

### 20. Temperature change cabin icon

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### 21. Setting the Celsius and Fahrenheit indicator

Hover over this key using the FN key and select Fahrenheit and Celsius via the OK key. When the relevant temperature type is selected, the Fahrenheit and Celsius indicator turns on.

### 22. Ice machine off icon

Press the FN key (until it reaches the ice icon and the lower line) to switch off the ice machine. The ice machine off icon and the ice machine function indicator start flashing when you hover over them, thus you can understand whether the ice machine will be turned on or off. When you press the OK button, the ice machine icon lights continuously and the Indicator continues to flash during this process. If you do not press any button after 20 seconds, the icon and the indicator remains on. Thus, the ice machine is switched off. In order to switch on the ice machine again, hover over the icon and the indicator; thus, both the ice machine off icon and the indicator will start flashing. If you do not press any button within 20 seconds, the icon and the indicator will go off and thus the ice machine will be switched on again.



Indicates whether the icematic is on or off.



Water flow from water tank will stop when this function is selected. However, ice made previously can be taken from the icematic.

### 23. Eco fuzzy function icon

Press the FN key (until it reaches the letter e icon and the lower line) to activate the eco fuzzy. When you hover over the eco fuzzy icon and the eco fuzzy function indicator, they start flashing. Thus, you can understand whether the eco fuzzy function will be activated or deactivated. When you press the OK button, the eco fuzzy function icon lights continuously and the Indicator continues to flash during this process. If you do not press any button after 20 seconds, the icon and the indicator remains on. Thus, the eco fuzzy function is activated. In order to cancel the eco fuzzy function,

## Operating the product

hover over the icon and the indicator again and press the OK key. Thus, both the eco fuzzy function icon and the indicator will start flashing. If you do not press any button within 20 seconds, the icon and the indicator will go off and the eco fuzzy function will be cancelled.

### 24. Vacation function icon

Press the FN key (until it reaches the umbrella icon and the lower line) to activate the vacation function. When you hover over the vacation function icon and the vacation function indicator, they start flashing. Thus, you can understand whether the vacation function will be activated or deactivated. When you press the OK button, the vacation function icon lights continuously and thus the Vacation function is activated. The Indicator continues to flash during this process. Press the OK key to cancel the vacation function. Thus, both the vacation function icon and the indicator will start flashing and the vacation function will be cancelled.

### 25. Joker fridge icon

When you select the joker fridge icon using the FN button and press the OK key, the joker cabin turns into a fridge cabin and operates as a cooler.

### 26. Celsius indicator

It is a Celsius indicator. When the Celsius indication is activated, the temperature set values are shown in Celsius and the relevant icon turns on.

### 27. Set decreasing function

Select the relevant cabin with the select button; the cabin icon representing the relevant cabin will start to flash. If you press the set decreasing button during this process, the set value gets decreased. If you keep pressing it in a loop, the set value returns to the beginning.

### 28. Temperature change cabin icon

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### 29. Temperature change cabin icon

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### 30. Key lock

Press key lock button simultaneously for 3 seconds. Key lock symbol will light up and key lock mode will be activated. Buttons will not function if the Key lock mode is active. Press key lock button simultaneously for 3 seconds again. Key lock symbol will turn off and the key lock mode will be exited.

Press the **key lock** button if you want to prevent changing of the temperature setting of the refrigerator.

### 31. Select button

Use this button to select the cabin whose temperature you want to change. Switch between the cabins by pressing this button. The selected cabin can be understood from the cabin icons (7,17,18,20,28,29). Whichever cabin icon is flashing, the cabin, whose temperature set value you want to change, is selected. Then, you can change the set value by pressing the cabin set value decreasing button (27) and the cabin set value increasing button (19). If you do not press the select button for 20 seconds, the cabin icons will go off. You need to press this key to select a cabin again.

### 32. Alarm off warning

In case of power failure/high temperature alarm, after checking the foods in the freezer compartment, press the alarm off button to clear the warning.

### 33. Quick cooling function button

The button has two functions. To activate or deactivate the quick cool function, press it briefly. Quick Cool indicator will turn off and the product will return to its normal settings.



Use quick cooling function when you want to quickly cool the food placed in the fridge compartment. If you want to cool large amounts of fresh food, activate this function before putting the food into the product.



If you do not cancel it, quick cooling will cancel itself automatically after 8 hours at the most or when the fridge compartment reaches to the required temperature.



If you press the quick cooling button repeatedly with short intervals, the electronic circuit protection will be activated and the compressor will not start up immediately.



This function is not recalled when power restores after a power failure.

### **34. 1 Joker temperature indicator**

Temperature set values of the joker cabin are displayed.

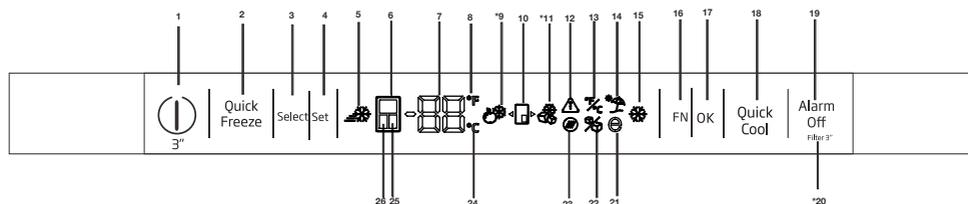
### **34. 2 Wine cooler compartment temperature indicator**

Temperature set values of the winecabin are displayed.

# Operating the product

## 5.2 Indicator panel

Touch-control indicator panel allows you to set the temperature and control the other functions related to the refrigerator. Just press the relevant buttons for function settings.



### 1-On/Off function

Press the On/Off button for 3 seconds to turn off or turn on the fridge.

### 2. Quick freeze function button

Press this button to activate or deactivate the quick freeze function. When you activate the function, the freezer compartment will be cooled to a temperature lower than the set value.



Use the quick freeze function when you want to quickly freeze the food placed in freezer compartment. If you want to freeze large amounts of fresh food, activate this function before putting the food into the product.



If you do not cancel it, Quick Freeze will cancel itself automatically after 4 hours at the most or when the fridge compartment reaches to the required temperature.



This function is not recalled when power restores after a power failure.

### 3.Select button

Use this button to select the cabin whose temperature you want to change. Switch between the cabins by pressing this button. The selected

cabin can be understood from the cabin icons (6, 25, 24 ). Whichever cabin icon is power on, the cabin, whose temperature set value you want to change, is selected. Then, you can change the set value by pressing the cabin set value Temperature Adjustment button (4)

### 4.Temperature Adjustment / Temperature Decrease

When pressed, decreases the temperature of the selected compartment.

### 5-Quick freeze Indicator

This icon lits when the Quick freeze function is active.

### 6. Fridge compartment indicator

When this indicator is active, the temperate of the fridge compartment is displayed on the temperature value indicator.Fridge compartment can be set to 8, 7, 6, 5, 4, 3, 2 or 1°C / 46, 45, 44, 43, 42, 41, 40,39,38,37,36,35,34 or 33°F by pressing Temperature Adjustment button (4).

### 7. Temperature value indicator

Shows the temperature value of the selected compartment.

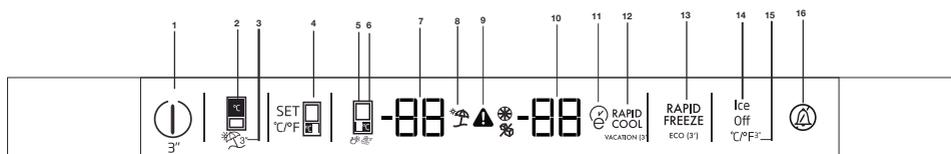
**\* (in some models)**



Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

## 5.3 Indicator panel

Touch-control indicator panel allows you to set the temperature and control the other functions related to the product without opening the door of the refrigerator. Just press the relevant buttons for function settings.



### 8. Fahrenheit indicator

It is a Fahrenheit indicator. When the Fahrenheit indication is activated, the temperature set values are shown in Fahrenheit and the relevant icon turns on.

### 9. Joker fridge icon

When you select the joker fridge icon using the FN button (16) and press the OK button (17) the joker cabin turns into a fridge cabin and operates as a cooler.

### 10. Joker cabin icon

It shows joker cabin icon.

### 11. Joker freezer icon

When you select the joker freezer icon using the FN button (16) and press the OK button (17) the joker cabin turns into a freezer cabin and operates as a freezer.

### 12. Power failure/High temperature / error warning

This indicator illuminates during power failure, high temperature failures and error warnings. During long-term power failures, the highest temperature value that the freezer compartment reaches will blink on the digital display. After checking the food located in the freezer compartment, press the alarm off button (19) to clear the warning.

**\* (in some models)**

### 13. Setting the Celsius and Fahrenheit indicator

Hover over this key using the FN key and select Fahrenheit and Celsius via the OK key. When the relevant temperature type is selected, the Fahrenheit and Celsius indicator turns on.

### 14. Vacation function icon

Press the FN key (until it reaches the umbrella icon) to activate the vacation function. When you hover over the vacation function icon, it starts flashing. Thus, you can understand whether the vacation function will be activated or deactivated. When you press the OK button, the vacation function indicator lights continuously and thus the Vacation function is activated. Press the OK key to cancel the vacation function. Thus, the vacation function indicator will start flashing and the vacation function will be cancelled.

### 15. Quick cooling function indicator

It turns on when the quick fridge function is activated.

### 16. FN button

Using this key, you can switch between the functions that you want to select. Upon pressing this key, the icon, whose function is required to be activated or deactivated, and this icon's indicator starts flashing. The FN button gets deactivated if not pressed for 20 seconds. You need to press this button to change the functions again.



Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

## Operating the product

### 17. OK button

After navigating the functions using the FN button, when the function is cancelled via the OK button, the relevant indicator flashes. When the function is activated, it remains on. The indicator continues to flash in order to show the icon it is on.

### 18. Quick cooling function button

The button has two functions. To activate or deactivate the quick cool function, press it briefly. Quick Cool indicator will turn off and the product will return to its normal settings.

### 19. Alarm off warning

In case of power failure/high temperature alarm, after checking the foods in the freezer compartment, press the alarm off button to clear the High temperature warning icon (12).

### 20. Filter reset

The filter is reset when the alarm off button (19) is pressed for 3 seconds. Filter reset icon goes off.

### 21. Eco fuzzy function icon

Press the FN key (until it reaches the letter e icon) to activate the eco fuzzy. When you hover over the eco fuzzy icon it start flashing. Thus, you can understand whether the eco fuzzy function will be activated or deactivated. When you press the OK button, the eco fuzzy function icon lights continuously during this process. If you do not press any button after 20 seconds, the icon remains on. Thus, the eco fuzzy function is activated. In order to cancel the eco fuzzy function, hover over the icon again and press the OK key. Thus, the eco fuzzy function icon will start flashing. If you do not press any button within 20 seconds, the icon will go off and the eco fuzzy function will be cancelled.

### 22. Ice machine off icon

Press the FN key (until it reaches the ice icon) to switch off the ice machine. The ice machine off icon start flashing when you hover over it, thus you can understand whether the ice machine will be turned on or off. When you press the OK button, the ice machine icon lights continuously during this process. If you do not press any button after 20 seconds, the icon and the indicator remains on.

Thus, the ice machine is switched off. In order to switch on the ice machine again, hover over the icon. The ice machine off icon will start flashing. If you press ok button, the icon will go off and thus the ice machine will be switched on again.



Indicates whether the icematic is on or off.



Water flow from water tank will stop when this function is selected. However, ice made previously can be taken from the icematic.

### 23. Filter reset icon

This icon turns on when the filter needs to be reset.

### 24. Celsius indicator

It is a Celsius indicator. When the Celsius indication is activated, the temperature set values are shown in Celsius and the relevant icon turns on.

### 25. Joker compartment indicator

When this indicator is active, the temperate of the joker compartment is displayed on the temperature value indicator. Joker compartment set values change by pressing Temperature Adjustment button (4).

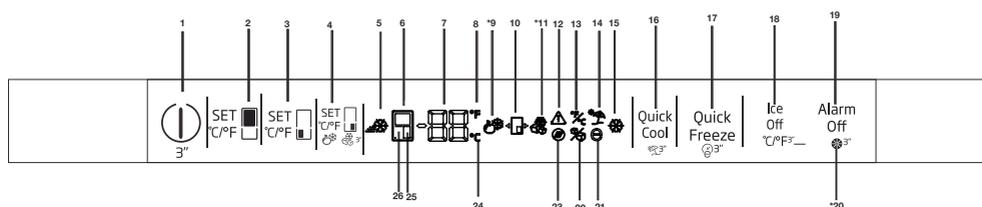
### 26. Freezer compartment indicator

When this indicator is active, the temperate of the freezer compartment is displayed on the temperature value indicator. Freezer compartment can be set to -18, -19, -20, -21, -22, -23 and -24 °C /0, -2, -4, -6, -8, -10 and -12°F by pressing Temperature Adjustment button (4).

## Operating the product

### 5.4 Indicator panel

Touch-control indicator panel allows you to set the temperature and control the other functions of the refrigerator. Just press the relevant buttons for function settings.



#### 1-On/Off function

Press the On/Off button for 3 seconds to turn off or turn on the fridge.

#### 2. Temperature Adjustment Fridge

When pressed decreases the temperature of the fridge compartment.

#### 3. Temperature Adjustment Freezer

When pressed decreases the temperature of the freezer compartment.

#### 4. Temperature Adjustment Joker

When pressed decreases the temperature of the joker compartment.

#### 5-Quick freeze Indicator

This icon lights when the Quick freeze function is active.

#### 6. Fridge compartment indicator

When this indicator is active, the temperature of the fridge compartment is displayed on the temperature value indicator. Fridge compartment can be set to 8, 7, 6, 5, 4, 3, 2 or 1°C / 46, 45, 44, 43, 42, 41, 40, 39, 38, 37, 36, 35, 34 or 33°F by pressing Temperature Adjustment button (2).

#### 7. Temperature value indicator

Shows the temperature value of the selected compartment.

**\* (in some models)**

#### 8. Fahrenheit indicator

It is a Fahrenheit indicator. When the Fahrenheit indication is activated, the temperature set values are shown in Fahrenheit and the relevant icon turns on.

#### 9. Joker fridge icon

This icon indicates that joker cabin in fridge mode. Mode can be change by pressing joker set button (4) 3 seconds.

#### 10. Joker cabin icon

It shows joker cabin icon.

#### 11. Joker freezer icon

This icon indicates that joker cabin in freezer mode. Mode can be change by pressing joker set button (4) 3 seconds.

#### 12. Power failure/High temperature / error warning

This indicator illuminates during power failure, high temperature failures and error warnings. During long-term power failures, the highest temperature value that the freezer compartment reaches will blink on the digital display. After checking the food located in the freezer compartment, press the alarm off button (19) to clear the warning.



Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

## Operating the product

### 13. Setting the Celsius and Fahrenheit indicator

By pressing 3 seconds to ice off 18 temperature unit can be changed between celcius and fahrenheit .When the relevant temperature type is selected, the Fahrenheit and Celsius indicator turns on.

### 14. Vacation function icon

When you press the Quick cool button, (3 seconds) the vacation function indicator lights continuously and thus the Vacation function is activated. Press the Quick cool button key, (3 seconds) to cancel the vacation function. Thus, the vacation function will be cancelled.

### 15. Quick cooling function indicator

It turns on when the quick fridge function is activated.

### 16. Quick cooling function button

The button has two functions. To activate or deactivate the quick cool function, press it briefly. Quick Cool indicator will turn off and the product will return to its normal settings.

### 17. Quick freeze function button

Press this button to activate or deactivate the quick freeze function. When you activate the function, the freezer compartment will be cooled to a temperature lower than the set value.



Use the quick freeze function when you want to quickly freeze the food placed in freezer compartment. If you want to freeze large amounts of fresh food, activate this function before putting the food into the product.



If you do not cancel it, Quick Freeze will cancel itself automatically after 4 hours at the most or when the fridge compartment reaches to the required temperature.



This function is not recalled when power restores after a power failure.

### 18. Ice off function button

The button has to function. To activate or deactivate ice off function press it briefly.

### 19. Alarm off warning

In case of power failure/high temperature alarm, after checking the foods in the freezer compartment, press the alarm off button to clear the High temperature warning icon (12).

### 20. Filter reset

The filter is reset when the alarm off button (19) is pressed for 3 seconds. Filter reset icon goes off.

### 21. Eco fuzzy function icon

When you press the Quick freeze (17) button 3 seconds Eco fuzzy function will be activated / deactivated eco fuzzy function icon will be on when function activated.

### 22. Ice machine off icon

When you press the ice off (18) button Ice off function will be activated / deactivated ice machine function icon will be on when function activated.



Indicates whether the icematic is on or off.



Water flow from water tank will stop when this function is selected. However, ice made previously can be taken from the icematic.

### 23. Filter reset icon

This icon turns on when the filter needs to be reset.

### 24. Celsius indicator

It is a Celsius indicator. When the Celsius indication is activated, the temperature set values are shown in Celsius and the relevant icon turns on.

### 25. Joker compartment indicator

When this indicator is active, the temperate of the joker compartment is displayed on the temperature value indicator. Joker compartment set values change by pressing Temperature Adjustment button (4).

### **26. Freezer compartment indicator**

When this indicator is active, the temperature of the freezer compartment is displayed on the temperature value indicator. Freezer compartment can be set to -18, -19, -20, -21, -22, -23 and -24 °C / 0, -2, -4, -6, -8, -10 and -12°F by pressing Temperature Adjustment button (3).

## Operating the product

Freezer Compartment Setting	Fridge Compartment Setting	Remarks
-18°C	4°C	This is the normal recommended setting.
-20, -22 or -24°C	4°C	These settings are recommended when the ambient temperature exceeds 30°C.
Quick Freeze	4°C	Use when you wish to freeze your food in a short time. Your product will return to its previous mode when the process is over.
-18°C or colder	2°C	Use these settings if you think that your fridge compartment is not cold enough because of the hot ambient conditions or frequent opening and closing of the door.

### 5.5 Freezing fresh food

- In order to preserve the quality of the food, it shall be frozen as quickly as possible when it is placed in the freezer compartment, use the fast freezing feature for this purpose.
- You may store the food longer in freezer compartment when you freeze them while they are fresh.
- Pack the food to be frozen and close the packing so that it would not allow entrance of air.
- Ensure that you pack your food before putting them in the freezer. Use freezer containers, foils and moisture-proof papers, plastic bags and other packing materials instead of traditional packing papers.
- Label each pack of food by adding the date before freezing. You may distinguish the freshness of each food pack in this way when you open your freezer each time. Store the food frozen before in the front side of compartment to ensure that they are used first.
- Frozen food must be used immediately after they are thawed and they should not be re-frozen.
- Do not freeze too large quantities of food at one time.

### 5.6 Recommendations for preserving the frozen food

Compartment shall be set to -18°C at least.

1. Put packages in the freezer as quickly as possible after purchase without allowing the to thaw.
2. Check whether the "Use By" and "Best Before" dates on the packaging are expired or not before freezing it.
3. Ensure that the package of the food is not damaged.

### 5.7 Deep-freeze information

According to IEC 62552 standards, the product shall freeze at least 4.5 kg of food at 25°C ambient temperature to -18°C or lower within 24 hours for every 100-litres of freezer volume.

It is possible to preserve the food for a long time only at -18°C or lower temperatures.

You can keep the freshness of food for many months (at -18°C or lower temperatures in the deep freeze).

Foods to be frozen should not be allowed to come in contact with the previously frozen items to prevent them from getting thawed partially.

## Operating the product

Boil the vegetables and drain their water in order to store vegetables for a longer time as frozen. After draining their water, put them in air-proof packages and place them inside the freezer. Food such as bananas, tomatoes, lettuce, celery, boiled eggs, potatoes are not suitable for freezing. When these foods are frozen, only their nutritional value and taste shall be affected negatively. They shall not be spoiled so that they would create a risk for human health.

### 5.8 Placing the food

Freezer compartment shelves	Various frozen food such as meat, fish, ice cream, vegetables and etc.
Refrigerator compartment shelves	Food in pans, covered plates and closed containers, eggs (in closed container)
Door shelves of fridge compartment	Small and packaged food or beverage
Crisper	Vegetables and fruits
Fresh zone compartment	Delicatessen (breakfast food, meat products that shall be consumed in a short time)

### 5.9 Door open warning

#### (This feature is optional)

An audio warning signal will be given when the door of your product is left open for 1 minute. This warning will be muted when the door is closed or any of the display buttons (if any) are pressed.

### 5.10 Chiller compartment

Chiller compartments allow you to prepare the food for freezing. You can also use these compartments to store your food at a temperature a few degrees below the fridge compartment.

You can increase the inner volume of your refrigerator by removing any of the chiller compartments:

1. Pull the compartment towards yourself until it stops.
2. Lift the compartment about 1 cm up and pull towards yourself to remove it from its seating.

### 5.10 Crisper

Crisper of the refrigerator is designed specially to keep the vegetables fresh without losing their humidity. For this purpose, cool air circulation is intensified around the crisper in general. Remove the door shelves that stand against the crisper before removing the crisper.

### 5.12 Humidity-controlled crisper

#### (FreSHelf)

#### (This feature is optional)

Humidity rates of fruits and vegetables are kept under control thanks to the humidity-controlled crisper and thus the food is ensured to stay fresh for a longer period.

We recommend that you place leafy vegetables such as lettuce and spinach and vegetables sensitive to humidity loss as horizontally as possible when putting them in the crisper; not in a horizontal position on their roots.

While the vegetables are being replaced, their specific weights should be taken into consideration. Heavy and hard vegetables must be placed at the bottom of the crisper and light and soft vegetables must be on the upper part.

## Operating the product

Never leave the vegetables in their plastic bags in the crisper. If they are left in their plastic bags, this will cause them to rot in a little while. If you not prefer the vegetable to get in contact with other vegetables for hygienic reasons, use perforated paper or a similar material instead of plastic bags.

Do not place pears, apricots, peaches etc., especially those fruits that generate large amounts of ethylene, in the same crisper with other fruits and vegetables. The ethylene gas emitted by these fruits cause other fruits to ripen sooner and to rot in a shorter span of time.

### 5.13 Egg tray

You can install the egg holder to the desired door or body shelf.

Never keep the egg holder in the freezer compartment.



### 5.14 Movable Middle Section

Movable middle section is intended to prevent the cold air inside your refrigerator from escaping outside.

1- Sealing is provided when the gaskets on the door presses on the surface of the movable middle section while the fridge compartment doors are closed.

2- Another reason that your refrigerator is equipped with a movable middle section is that it increases the net volume of the fridge compartment. Standard middle sections occupy some non-usable volume in the refrigerator.

3-Movable middle section is closed when the left door of the fridge compartment is opened.

4-It must not be opened manually. It moves under the guidance of the plastic part on the body while the door is closed.

### 5.15 Cool Control Storage Compartment

The Cool Control Storage Compartment of your refrigerator may be used in any desired mode by adjusting it to fridge (2/4/6/8 °C) or freezer (-18/-20/-22/-24) temperatures. You can keep the compartment at the desired temperature with the Cool Control Storage Compartment's Temperature Setting Button. The temperature of the Cool Control Storage Compartment may be set to 0 and 10 degrees in addition to the fridge compartment temperatures and to -6 degrees in addition to the freezer compartment temperatures. 0 degree is used to store the deli products longer, and -6 degrees is used to keep the meats up to 2 weeks in an easily sliceable condition.

The feature of switching to a Fridge or Freezer compartment is provided by a cooling element located in the closed section (Compressor Compartment) behind the refrigerator. During operation of this element, sounds similar to the sound of seconds heard from an analogue clock may be heard. This is normal and is not fault cause.

### 5.16 Blue light (in some models)

Crisper of the refrigerator are illuminated with a blue light. Foodstuff stored in the crisper continue their photosynthesis by means of the wavelength effect of blue light and thus, preserve their freshness and increase their vitamin content.

### 5.17 Odour filter

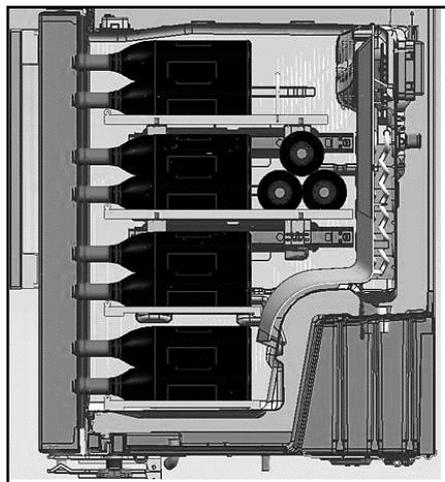
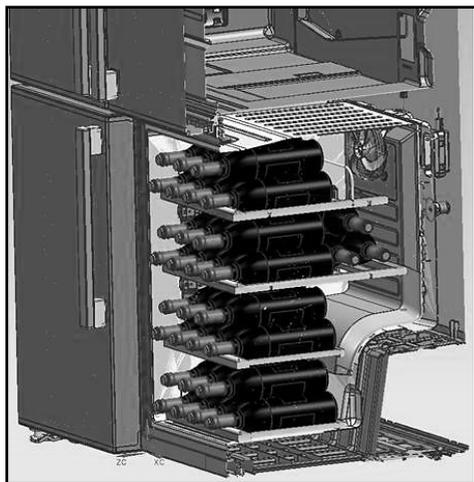
Odour filter in the air duct of the fridge compartment prevents build-up of unpleasant odours in the refrigerator.

### 5.18 Wine cellar compartment

(This feature is optional)

#### 1 – Fill your cellar compartment

Wine cellar was built to contain up to 28 front bottles + 3 bottles accessible using a telescopic rack. These maximum quantities declared are given for information purpose only and correspond to tests carried out with a “Bordelaise 75cl” standard bottle.



#### 2- Suggested optimum service temperatures

Our advice: If you mix different types of wines, choose a 12 ° Celsius setting just like in a real cellar. For white wines, which are to be served between 6 and 10 °, think of putting your bottles in the refrigerator 1/2 hour before serving, the refrigerator will be able to maintain the bottles at the preferred temperature. As regards red wines, they will heat up slowly at room temperature when serving.

16 -17°C	Fine Bordeaux wines - Red
15 -16°C	Fine Burgundy wines- Red
14 -16°C	Grand crus (great growth) of dry white wines
11 -12°C	Light,fruity and young red wines
10 -12°C	Provence rosé wines, French wines
10 -12°C	Dry white wines and red country wines
8 - 10°C	White country wines
7 - 8°C	Champagnes
6-°C	Sweet white wines

## Operating the product

### 3- Suggestions relating to the opening of a wine bottle before tasting:

White wines	About 10 minutes before serving
Young red wines	About 10 minutes before serving
Thick and mature red wines	About 30 to 60 minutes before serving

### 4- How long can an open bottle be preserved?

Unfinished bottles of wine must be corked properly and can be preserved in a cold and dry place during the following periods:

	White	wines Red wines
75 % full bottle	3 to 5 days	4 to 7 days
50 % full bottle	2 to 3 days	3 to 5 days
Less than 50 %	1 day	2 days

### 5.19 Use of internal water dispenser and water dispenser at the door

(in some models)

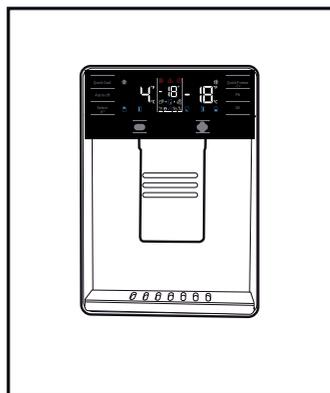
After connecting the refrigerator to a water source or replacing the water filter, flush the water system. Use a sturdy container to depress and hold the water dispenser lever for 5 seconds, then release it for 5 seconds. Repeat until water begins to flow. Once water begins to flow, continue depressing and releasing the dispenser paddle (5 seconds on, 5 seconds off) until a total of 4 gal. (15L) has been dispensed. This will flush air from the filter and water dispensing system, and prepare the water filter for use. Additional flushing may be required in some households. As air is cleared from the system, water may spurt out of the dispenser.

Allow 24 hours for the refrigerator to cool down and chill water. Dispense enough water every week to maintain a fresh supply.



After 5 minutes of continuous dispensing, the dispenser will stop dispensing water to avoid flooding. To continue dispensing, press the dispenser paddle again.

### Water dispenser at the door (in some models)



### 5.20 Dispensing water

Hold a container under the dispenser spout while pressing the dispenser pad.

Release the dispenser pad to stop dispensing.



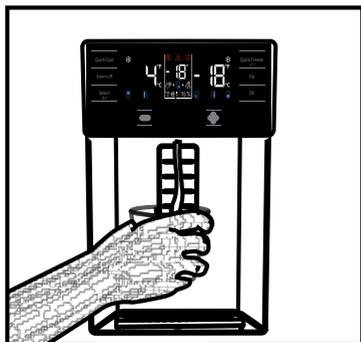
It is normal for the first few glasses of water taken from the dispenser to be warm.



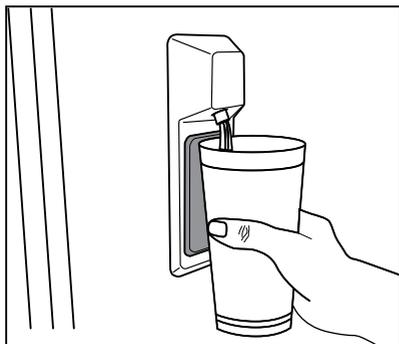
If the water dispenser is not used for a long period of time, dispose of first few glasses of water to obtain fresh water.

## Operating the product

During initial use, you will have to wait approximately 24 hours for the water to cool down. Take out the glass a little while after you pull the trigger.



**Built-in water dispenser (in some models)**



## 5.21 For using water dispenser



Before using your fridge first time and after replacing your water filter, water dispenser may drip drops of water. To prevent water dripping or leaking from dispenser, please bleed the air from the system by dispensing 5-6 gallons (about 20 liter) of water through the water dispenser before the first use and every time after you change the water filter. This will remove any air trapped in the system and stop the water dispenser from leaking. Checking coupler position and the straightness of water line at the back of the unit will be required if there's an obstruction in water flow.



If your water dispenser is leaking just a few drops of water after you have dispensed some water, this is normal.

## Operating the product

### 5.22 Icematic

(in some models)

To get ice from the icematic, fill the water tank in the fridge compartment with water up to the maximum level.

Ice cubes in the ice drawer may stick to each other and become a bulk due to hot and humid air in approximately 15 days. This is normal. If you cannot break the bulk apart, you can empty the ice container and make ice again.



It is recommended to change the water in the water tank if it remains in the water tank for more than 2-3 weeks.



**Strange noises you hear from the refrigerator at 120-minute intervals are the sounds of ice-making and pouring. This is normal.**



If you do not want to make ice, press the Ice off icon to stop the icematic to save energy and prolong the service life of your refrigerator.



It is normal that a few drops of water drop from the dispenser after you have taken water.

### 5.23 Icematic and ice storage container

(in some models)

#### Using the Icematic

Fill the Icematic with water and place it into its seat. Your ice will be ready approximately in two hours. Do not remove the Icematic from its seating to take ice.

Turn the knobs on the ice reservoirs clockwise by 90 degrees.

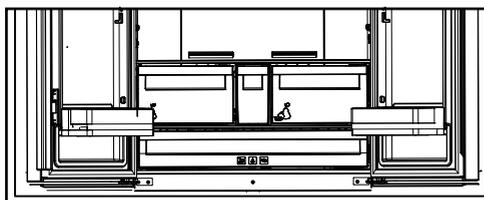
Ice cubes in the reservoirs will fall down into the ice storage container below.

You may take out the ice storage container and serve the ice cubes.

If you wish, you may keep the ice cubes in the ice storage container.

#### Ice storage container

Ice storage container is only intended for accumulating the ice cubes. Do not put water in it. Otherwise, it will break.



## 6. Maintenance and cleaning

Cleaning your fridge at regular intervals will extend the service life of the product.



### WARNING:

Unplug the product before cleaning it.

- Never use gasoline, benzene or similar substances for cleaning purposes.
- Never use any sharp and abrasive tools, soap, household cleaners, detergent and wax polish for cleaning.
- For non-No Frost products, water drops and frosting up to a fingerbreadth occur on the rear wall of the Fridge compartment. Do not clean it; never apply oil or similar agents on it.
- Only use slightly damp microfiber cloths to clean the outer surface of the product. Sponges and other types of cleaning cloths may scratch the surface
- Dissolve one teaspoon of bi-carbonate in half litre of water. Soak a cloth with the solution and wrung it thoroughly. Wipe the interior of the refrigerator with this cloth and the dry thoroughly.
- Make sure that no water enters the lamp housing and other electrical items.
- If you will not use the refrigerator for a long period of time, unplug it, remove all food inside, clean it and leave the door ajar.
- Check regularly that the door gaskets are clean. If not, clean them.
- To remove door and body shelves, remove all of its contents.
- Remove the door shelves by pulling them up. After cleaning, slide them from top to bottom to install.
- Never use cleaning agents or water that contain chlorine to clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces.

### 6.1 Avoiding bad odours

- Materials that may cause odour are not used in the production of our refrigerators. However, due to inappropriate food preserving conditions and not cleaning the inner surface of the refrigerator as required can bring forth the problem of odour. Pay attention to following to avoid this problem:
- Keeping the refrigerator clean is important. Food residuals, stains, etc. can cause odour. Therefore, clean the refrigerator with bi-carbonate dissolved in water every few months. Never use detergents or soap.
- Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.
- Never keep the food that have passed best before dates and spoiled in the refrigerator.

### 6.2 Protecting the plastic surfaces

Do not put liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of the refrigerator. If oil is spilled or smeared onto the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

## 7. Troubleshooting

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

### **The refrigerator is not working.**

- The power plug is not fully settled. >>> Plug it in to settle completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. >>> Check the fuses.

### **Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL, CONTROL and FLEXI ZONE).**

- The door is opened too frequently >>> Take care not to open the product's door too frequently.
- The environment is too humid. >>> Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. >>> Keep the foods containing liquids in sealed holders.
- The product's door is left open. >>> Do not keep the product's door open for long periods.
- The thermostat is set to too low temperature. >>> Set the thermostat to appropriate temperature.

### **Compressor is not working.**

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.
- Defrosting is active. >>> This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. >>> Make sure the power cord is plugged in.
- The temperature setting is incorrect. >>> Select the appropriate temperature setting.
- The power is out. >>> The product will continue to operate normally once the power is restored.

### **The refrigerator's operating noise is increasing while in use.**

- The product's operating performance may vary depending on the ambient temperature variations. This is normal and not a malfunction.

### **The refrigerator runs too often or for too long.**

- The new product may be larger than the previous one. Larger products will run for longer periods.
- The room temperature may be high. >>> The product will normally run for long periods in higher room temperature.
- The product may have been recently plugged in or a new food item is placed inside. >>> The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside. This is normal.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.
- The doors were opened frequently or kept open for long periods. >>> The warm air moving inside will cause the product to run longer. Do not open the doors too frequently.
- The freezer or cooler door may be ajar. >>> Check that the doors are fully closed.
- The product may be set to temperature too low. >>> Set the temperature to a higher degree and wait for the product to reach the adjusted temperature.
- The cooler or freezer door washer may be dirty, worn out, broken or not properly settled. >>> Clean or replace the washer. Damaged / torn door washer will cause the product to run for longer periods to preserve the current temperature.

### **The freezer temperature is very low, but the cooler temperature is adequate.**

- The freezer compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

### **The cooler temperature is very low, but the freezer temperature is adequate.**

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

## Troubleshooting

### The food items kept in cooler compartment drawers are frozen.

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

### The temperature in the cooler or the freezer is too high.

- The cooler compartment temperature is set to a very high degree. >>> Temperature setting of the cooler compartment has an effect on the temperature in the freezer compartment. Wait until the temperature of relevant parts reach the sufficient level by changing the temperature of cooler or freezer compartments.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently.
- The door may be ajar. >>> Fully close the door.
- The product may have been recently plugged in or a new food item is placed inside. >>> This is normal. The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.

### Shaking or noise.

- The ground is not level or durable. >>> If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.
- Any items placed on the product may cause noise. >>> Remove any items placed on the product.

### The product is making noise of liquid flowing, spraying etc.

- The product's operating principles involve liquid and gas flows. >>> This is normal and not a malfunction.

### There is sound of wind blowing coming from the product.

- The product uses a fan for the cooling process. This is normal and not a malfunction.

### There is condensation on the product's internal walls.

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently; if open, close the door.
- The door may be ajar. >>> Fully close the door.

### There is condensation on the product's exterior or between the doors.

- The ambient weather may be humid, this is quite normal in humid weather. >>> The condensation will dissipate when the humidity is reduced.

### The interior smells bad.

- The product is not cleaned regularly. >>> Clean the interior regularly using sponge, warm water and carbonated water.
- Certain holders and packaging materials may cause odour. >>> Use holders and packaging materials without free of odour.
- The foods were placed in unsealed holders. >>> Keep the foods in sealed holders. Micro-organisms may spread out of unsealed food items and cause malodour. Remove any expired or spoilt foods from the product.

### The door is not closing.

- Food packages may be blocking the door. >>> Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. >>> Adjust the stands to balance the product.
- The ground is not level or durable. >>> Make sure the ground is level and sufficiently durable to bear the product.

### The vegetable bin is jammed.

- The food items may be in contact with the upper section of the drawer. >>> Reorganize the food items in the drawer.

### If The Surface Of The Product Is Hot.

- High temperatures may be observed between the two doors, on the side panels and at the rear grill while the product is operating. This is normal and does not require service maintenance! Be careful when touching these areas.



#### **WARNING:**

If the problem persists after following the instructions in this section, contact your vendor or an Authorised Service. Do not try to repair the product.